

In December, 2003, we order the service for xm to begin in January, 2004 for my parents. We were specific that we wanted to provide Mexican music to the remote area where my parents live. Six weeks later they cancelled the two channels that had Mexican/Tejano music. I have been trying to get answers from them as to why not advice us that the programming was in the process of changing/deleting the very channels I was requesting. Their lack of knowledge on the Hispanic population makes them jam puerto rican, cuban, central american, south american, spanish, mexican and tejano music into ONE channel "caliente".

Now they want us to support them when they have not been responsive to our needs. I don't think so!!!